

REMOTE WORKFORCE ENABLEMENT

Commercial | Limited Time Offer

AWS WorkSpaces and/or AppStream 2.0 at NO COST TO YOU*

For a limited time, InterVision is providing a no-cost implementation of AWS WorkSpaces and/or AppStream 2.0 for up to 50 hours of InterVision certified Solution Architect support (the typical time it takes to fully implement either of these solutions).

SOLUTION DETAILS

To successfully enable a remote workforce, an organization must provide a virtual environment that is both secured and accessible to those who need it. That's why InterVision and AWS are assisting organizations in deployments of [AWS WorkSpaces](#) (cloud-based Desktop as a Service / virtual desk top infrastructure) and/or [AWS AppStream 2.0](#) (cloud-based application streaming) for access to critical applications. We are pleased to tailor and implement either solution to support your remote worker needs.

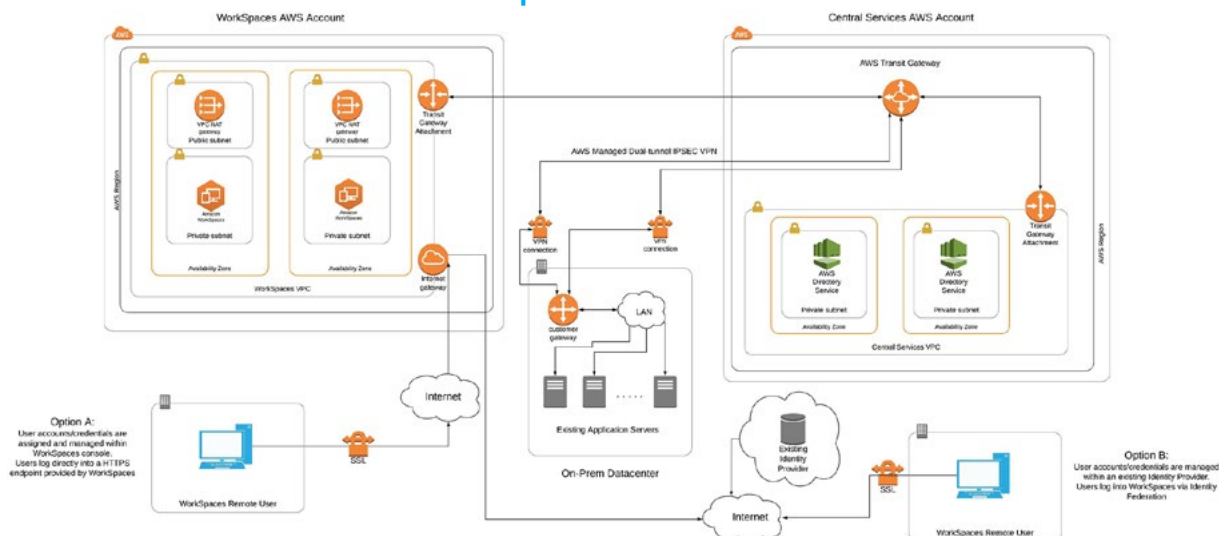


Offer ends June 30, 2020.

AWS WORKSPACES IMPLEMENTATION SCOPE

1. Hold Discovery Kick-off Meeting
2. Complete InterVision WorkSpaces Questionnaire
3. Create AWS WorkSpaces & AWS Central Services Accounts
4. Setup AWS Single Sign-On
6. Identify Workspace User Community
7. Build AWS Workspace Bundle (install Client software)
8. Integrate Active Directory Authentication, and Governance if required
9. Test and Scan Bundles to Attain Compliance
10. Provision Workspace to Identified Users
11. Design Custom Bundle Maintenance Plan

AWS WORKSPACES | REMOTE ACCESS SOLUTION



An AWS AppStream 2.0 Implementation Scope and diagram available upon request.

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As your [AWS Premier Consulting partner](#), you can take advantage of this offer regardless of your client status with InterVision. Check below for your status and conditions for participation.

Existing AWS clients through InterVision

We will provide this implementation service at no cost. For existing InterVision clients who don't use InterVision as its AWS partner of record, we will provide a simple no-cost AWS account reassignment to InterVision.*

Non-InterVision, but existing AWS clients

We will provide this implementation service at no cost providing the client assigns InterVision as its AWS partner of record.*

Non-AWS and non-InterVision clients

We will provide this implementation service at no cost providing the client enables InterVision as its AWS partner of record and activates an AWS account.*

GET STARTED TODAY

- 1** Contact **your InterVision Account Representative**
- 2** Connect your key stakeholders with InterVision experts to discuss your unique needs
- 3** Identify appropriate applications & datasets to move to AWS
- 4** Finalize the implementation details
- 5** Provide engineering support throughout implementation to ensure a smooth transition
- 6** Sit back & let InterVision handle the rest!



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**The offer includes up to 50 hours of no-cost certified Solution Architect support for implementation of either solution. Additional hours of work charged hourly. Minimum of 200 users required to qualify for offer.*

AWS WorkSpaces CASE STUDY

Technology Company Deploys Remote Working Solution in One Week

THE VISION & CHALLENGE

With the global COVID-19 crisis reaching new heights, international government shutdowns required this services company to shut down their on-site operations immediately. As staff began to work from home, they needed to implement remote virtualized desktop access for all of their helpdesk staff as soon as possible. They wanted to partner with a trusted third-party expert who understood network, security, AWS cloud architecture, VDI (WorkSpaces) and DevOps automation to accomplish their tight timeline. Finding a partner with core expertise and experience in all of these areas was a challenge. They immediately needed to engage, architect and successfully deploy an AWS WorkSpaces solution that integrated with their existing Tier 7 security services partner and their legacy Microsoft identity management system in order to keep their business running during the global pandemic.

To achieve the proper synthesis of all their technologies, they had to follow proper governance policies for cybersecurity to avoid cyber breaches and sensitive data exposure. All of these aspects depended upon rebuilding their Group Policy Object (GPO) and automating their networking to harness an entirely remote workforce. The company used Egress to white label their agent access while allowing their team secure live chat access to their clients.

Altogether, these requirements made for a complex, yet urgent project timeframe. A proven and trusted partner like InterVision was crucial to successfully deploy their AWS WorkSpaces VDI solution, since their core business operations rested upon the successful enablement of their remote workforce.

THE OUTCOME

They selected InterVision for the project, given our expertise in network infrastructure, identity management, cloud services deployments, VDI, managed security services and unified communications. When beginning their implementation, we discovered that their Active Directory had too much latency, so they needed a networking solution to accommodate high traffic loads. As more requirements surfaced, we tied in network close access for security and desktop hardening. The client required a networking solution to accommodate high traffic loads, to achieve low latency and real-time fine monitoring and tuning while hardening their desktops.

We provisioned an AWS cloud architecture that included AWS WorkSpaces Desktop (for their virtual desktop imaging needs), Identity Management via Microsoft Active Directory, and AWS Transit Gateway using Palo Alto Networks firewalls for their complex networking and routing needs. In the end, most projects of this scale take approximately 3 months but COVID-19 brought the best out in both teams and our strong 24x7 collaboration, deep bench, and systemic automation allowed us to complete this project in one week.



ABOUT THE CLIENT

The client provides services for major companies that include helpdesk, back office support, and live chat functionality, as well as technical support, strategy and optimization services for employees and their customers.

TECHNOLOGIES UTILIZED:

- AWS Cloud
- AWS WorkSpaces
- AWS Transit Gateway
- Palo Alto Networks firewalls
- Microsoft Active Directory